## Chip Fairy - 1 year min

## Primary role:

You create and mail custom physical R2 chips to anyone who requests them. Typical milestones: Welcome Chip (24 hours), 1-11 months, and 1-xx years. Special milestone requests (e.g., 500 days) should be accommodated, if possible. Chips are mailed to addresses anywhere in the world, using a "Forever Postage Stamp" (US or Global). Chips are attached to a congratulatory card that bears a personal hand-written note from the Chip Fairy. Chip Fairy should use the name "Chip F" in the return address and hand-written message.

## **Responsibilities:**

At least weekly, review the Chip Fairy's mailbox for new chip requests:

Go to: https://emailmg.ipower.com/roundcube/

Login: chipfairy@reasonandrecovery.org

## Password: Available to Chip Fairy Crew Only

If the request email is incomplete (e.g., missing a physical mailing address or a milestone to mark), reply to the sender. Once the request is complete, do the following for each request:

1. Print or find an already-printed Milestone Label for the milestone requested, and an R2 Label for the opposite side of the chip. To print labels from Chip Fairy templates:

Go to: https://www.avery.com/myaccount/projects Login: chipfairy@reasonandrecovery.org Password: Available to Chip Fairy Crew Only

2. Choose a random color chip. Attach an R2 label to one side, a Milestone label to the other.

3. Tape the chip to the right side of the card (opposite of where the stamp will be placed, to facilitate automated postal service machines).

- 4. Write a personal hand-written note to the requestor, on the left side of the card.
- 5. Address the envelope with the requestor's mailing address.
- 6. Use your own return address, but use the name "Chip F".
- 7. Affix the appropriate "Forever Stamp" for US or Global addresses.
- 8. Mail the card/chip.
- 9. Reply to the requestor's email with a confirmation that their chip has been mailed.

At each monthly R2 Service Committee Meeting, summarize chips mailed, using the R2 Chips Tracker (<u>https://bit.ly/R2ChipsTracker</u>). Provide an accounting of any personal expenses for the month (for supplies) to request reimbursement. Maintain a reasonable inventory of supplies & printed labels on hand, so chip requests can be filled in a timely manner.